

Jonel: Customer acceptance document

Dear Valued Customer,

Jonel Engineering Co., Inc. is committed to providing you with the finest products backed by the highest quality service and support. Many Jonel Professionals have been involved in the installation process of your system and have worked to ensure your complete satisfaction. They have completed installation, integration (if applicable) and operator instruction, and your system is in full operation. This brings closure to the installation process for your system.

Should you require service or repairs in the future, please call **toll-free 1-(800) 432-4567**. Our service standards are among the highest in the industry. It has been our pleasure providing you with solutions for your business needs.

Customer Acceptance

We acknowledge that our Jonel provided system is completely and satisfactorily installed, integrated (if applicable) and operational. Our operators have been fully trained in the use and daily maintenance of the system. Our system is on-line and we agree that the installation process and other work done for us by Jonel have been completed to our satisfaction.

Company: _____

Name: _____

Signature of authorized
Company representative: _____ Date: _____

CAN#: _____ Model: _____ Serial #- _____

Order# _____ Lessee# _____

Comments: _____

At Jonel, Inc., we value your opinion, as your feedback is critical to our continuous improvement. As a result we ask that you provide below the appropriate person in your organization to contact so that we may conduct a brief phone survey regarding your satisfaction with this installation experience.

Contact Name: _____ Title: _____

Phone Number: (_____) _____

May we list you as a reference account for Jonel's future customers? Yes No

Jonel Representative:

Name: _____ District: _____

Signature: _____ Date: _____

Please fax this form back to: (714) 256-2397